



# Visitor Fact Sheet

## The Pavilion

### Unvaccinated Visitors/Prefer Not to Share

If you have experienced any COVID related symptoms in the last 10 days, please wait to come for a visit.

**Guidelines** for visitors who are unvaccinated or do not wish to share their vaccination status:

- Visits may take place outdoors or indoors in designated meeting areas.
- To ensure availability, indoor visitors should make a reservation by calling the main line (708)583-8500 Monday through Friday between 9am-7:30pm.
- We ask that you call with at least 24 hours in advance of your visit, so we can arrange for staff to bring your loved one to the visit.
- Residents may receive up to four visitors at a time for a History Lounge reservation.
- Visits are 30 minutes but may be extended based on room availability.
- Please let your loved one know the date and time you have scheduled a visit.
- If you need to cancel your visit, please call the Front Desk and let your loved one know.
- During your visit, please be sure to maintain physical distance from all other residents and staff, and wear a facemask at all times. Visitors who are unwilling or unable to adhere to proper masking and distancing will not be permitted to visit or will be asked to leave.
- If you need access to your loved one's room or apartment, please contact administration to make special arrangements.
- If a resident is on quarantine or isolation, a visit cannot take place without authorization from administration.

**Visitors who develop any COVID-19 symptoms within 3 days of visiting CBV must contact us immediately at (708) 583-8500.**